<table>
<thead>
<tr>
<th>Question</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. A person who is associated with the starting of business is called</td>
<td>B entrepreneur</td>
</tr>
<tr>
<td>2. As compared to small scale business, large scale business require</td>
<td>C more no. of person</td>
</tr>
<tr>
<td>3. Entrepreneurship is also termed as</td>
<td>C self employment</td>
</tr>
<tr>
<td>4. For medium manufacturing enterprises, the investment in plant and machinery is between</td>
<td>D 5 Crores to 10 Crores</td>
</tr>
<tr>
<td>5. In “SWOT” analysis, “S” stands for</td>
<td>B Strength</td>
</tr>
<tr>
<td>6. In an economic growth, role of entrepreneur is to</td>
<td>C improve per capita income</td>
</tr>
<tr>
<td>7. In SWOT analysis which pair is helpful?</td>
<td>B Strengths, Opportunities</td>
</tr>
<tr>
<td>8. Money invested in purchasing of raw materials, payment of wages and salaries, rental, electricity etc comes under</td>
<td>A working capital</td>
</tr>
<tr>
<td>9. MSME stands for</td>
<td>C Micro, Small and Medium Enterprises</td>
</tr>
<tr>
<td>10. Paid form of ideas, goods and services are called</td>
<td>D advertisement</td>
</tr>
<tr>
<td>11. The enterprises engaged in the production of goods is known as</td>
<td>A manufacturing enterprise</td>
</tr>
<tr>
<td>12. The expansion of GDP is</td>
<td>A Gross Domestic Product</td>
</tr>
<tr>
<td>13. The expansion of SIDO is</td>
<td>A Small Industries Development Organization</td>
</tr>
<tr>
<td>Question</td>
<td>Options</td>
</tr>
<tr>
<td>-------------------------------------------------------------------------</td>
<td>-------------------------------------------------------------------------</td>
</tr>
</tbody>
</table>
| 14 What approach is used to gain access to foreign markets and quickly promote an organization's interest? | A Licensing  
B Collaboration  
C Joint venture  
D Technology transfer | C      |
| 15 Which investment is considered for deciding the status of manufacturing enterprises? | A Working capital  
B Building and land  
C Plant and machinery  
D Salary of employees | C      |
| 16 Which one is a correct channel through which marketers can reach customers? | A Manufacture -> Retailer -> Wholesaler -> Customer  
B Manufacturer -> Customer -> Retailer  
C Manufacturer -> Retailer -> Customer  
D Manufacturer -> Retailer -> Customer -> Wholesaler | C      |
| 17 Which one is a web based accounting software designed for modern business? | A BUSY  
B TALLY  
C WINGS | C      |
### EMPLOYABILITY SKILLS – Semester 2 Module 2. Productivity

Reviewed and updated on: 01\textsuperscript{st} November 2019 Version 1.0

<table>
<thead>
<tr>
<th>Question</th>
<th>Options</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>During using ATM, Authentication is provided</td>
<td></td>
</tr>
<tr>
<td></td>
<td>by customer by entering.......................</td>
<td></td>
</tr>
<tr>
<td></td>
<td>A cash</td>
<td></td>
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<tr>
<td></td>
<td>B IFSC</td>
<td></td>
</tr>
<tr>
<td></td>
<td>C PIN</td>
<td></td>
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<tr>
<td></td>
<td>D KYC</td>
<td>C</td>
</tr>
<tr>
<td>2</td>
<td>Expansion of ATM is..................</td>
<td></td>
</tr>
<tr>
<td></td>
<td>A Asynchronous Teller Machine</td>
<td></td>
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<tr>
<td></td>
<td>B Automated Teller Machine</td>
<td></td>
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<tr>
<td></td>
<td>C Automated Time Machine</td>
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<tr>
<td></td>
<td>D Autonomous Time Machine</td>
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<tr>
<td></td>
<td>Ans : B</td>
<td></td>
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<tr>
<td>3</td>
<td>Low productivity will lead to ................</td>
<td></td>
</tr>
<tr>
<td></td>
<td>A job security</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B political stability</td>
<td></td>
</tr>
<tr>
<td></td>
<td>C decrease in GDP per capita</td>
<td></td>
</tr>
<tr>
<td></td>
<td>D increase in GDP per capita</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ans : C</td>
<td></td>
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<tr>
<td>4</td>
<td>Production is defined as a ratio of ......</td>
<td></td>
</tr>
<tr>
<td></td>
<td>A output / input</td>
<td></td>
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<td></td>
<td>B input / output</td>
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<td></td>
<td>C output / skill of workmanship</td>
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<td></td>
<td>D input / skill of workmanship</td>
<td></td>
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<tr>
<td></td>
<td>Ans : A</td>
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<tr>
<td>5</td>
<td>Productivity is defined as the ratio of ......</td>
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<tr>
<td></td>
<td>A output /input</td>
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<td></td>
<td>B input / output</td>
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<td></td>
<td>C output / skill of workmanship</td>
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<td></td>
<td>D input / skill of workmanship</td>
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<td>Ans : A</td>
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<td>6</td>
<td>The expansion of ATM is .....................</td>
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<tr>
<td></td>
<td>A Automated Tune Machine</td>
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<td>B Automated Teller Machine</td>
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<tr>
<td></td>
<td>C Asynchronous Teller Machine</td>
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<tr>
<td></td>
<td>D Asynchronous Time Machine</td>
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<td></td>
<td>Ans : B</td>
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<tr>
<td>7</td>
<td>the process used by a business to verify the</td>
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<td></td>
<td>identity of their client is........</td>
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<td></td>
<td>A GDP</td>
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<td></td>
<td>B KYC</td>
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<tr>
<td></td>
<td>C ATM</td>
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<td></td>
<td>D TFP</td>
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<td></td>
<td>Ans : B</td>
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<tr>
<td>8</td>
<td>What is the advantage of automation?</td>
<td></td>
</tr>
<tr>
<td></td>
<td>A Reduced operation time</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B High initial cost</td>
<td></td>
</tr>
<tr>
<td></td>
<td>C Unpredictable development cost</td>
<td></td>
</tr>
<tr>
<td></td>
<td>D Security threats</td>
<td></td>
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<tr>
<td></td>
<td>Ans : A</td>
<td></td>
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<td>9</td>
<td>What is the unemployment rate if there are</td>
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<td>125 million people in the labor force, 100</td>
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<td>million people employed and 25 million are</td>
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<td></td>
<td>not?</td>
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<tr>
<td></td>
<td>A 25%</td>
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<td></td>
<td>B 20%</td>
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<tr>
<td></td>
<td>C 17%</td>
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<tr>
<td></td>
<td>D 15%</td>
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<td></td>
<td>Ans : B</td>
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<tr>
<td>10</td>
<td>Which market determines the real wages and</td>
<td></td>
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<td></td>
<td>employment?</td>
<td></td>
</tr>
<tr>
<td></td>
<td>A Capital market</td>
<td></td>
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<tr>
<td></td>
<td>B Labour market</td>
<td></td>
</tr>
<tr>
<td></td>
<td>C Money market</td>
<td></td>
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<td></td>
<td>D Goods market</td>
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<td></td>
<td>Ans : B</td>
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<tr>
<td>11</td>
<td>Which one is used to measure the economic</td>
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<tr>
<td></td>
<td>performance of a whole country or region?</td>
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<tr>
<td></td>
<td>A KYC</td>
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<td>B GDP</td>
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<td></td>
<td>C TFP</td>
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<td>D ATM</td>
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<td></td>
<td>Ans : B</td>
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<tr>
<td>12</td>
<td>Which one of the following is NOT a category</td>
<td></td>
</tr>
<tr>
<td></td>
<td>of pure risk?</td>
<td></td>
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<tr>
<td></td>
<td>A Property risk</td>
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<td></td>
<td>B Technology risk</td>
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<td></td>
<td>C Liability risk</td>
<td></td>
</tr>
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<td></td>
<td>D Personnel risk</td>
<td></td>
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<td></td>
<td>Ans : B</td>
<td></td>
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<tr>
<td>13</td>
<td>Which one of the following is NOT an</td>
<td></td>
</tr>
<tr>
<td></td>
<td>objective of incentive?</td>
<td></td>
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<tr>
<td></td>
<td>A Improved quality</td>
<td></td>
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<td></td>
<td>B High cost of production</td>
<td></td>
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<td></td>
<td>C High output</td>
<td></td>
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<tr>
<td></td>
<td>D Reduced waste</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ans : B</td>
<td></td>
</tr>
</tbody>
</table>
14 Which one of these documents is NOT acceptable for fulfilment of KYC norms?
A Voter ID card
B Ration card
C Residential certificate
D Income certificate
Ans : D

15 Which stage is a period of rapid revenue growth?
A Growth stage
B Maturity stage
C Decline stage
D Introduction stage
Ans : A
1. ABC of first aid stands for ____________
A. Airway, Bleeding and Circulation
B. Airway, Breathing and Circulation
C. Airway, Bleeding and Compression
D. Airway, Breathing and Compression
Ans: B

2. At what decibels, sound becomes hazardous noise pollution?
A. Above 30
B. Above 80
C. Above 100
D. Above 120
Ans: B

3. Earthquake is measured with an instrument called ____________
A. telegraph
B. seismograph
C. oscillograph
D. bar graph
Ans: B

4. Head protection is done through ____________
A. helmet
B. goggles
C. gloves
D. mask
Ans: A

5. In firefighting method ‘Starvation’ is ____________
A. limitation of oxygen
B. pouring water
C. elimination of fuel
D. reduction of temperature
Ans: C

6. On the job injuries and illness, cost money time & effort. What is the most practical way to manage these losses?
A. Make sure safety is part of labor contracts
B. Aggressive claims handling
C. Good insurance coverage
D. Effective safety and loss control program
Ans: D

7. Ozone layer is made up of ____________
A. one oxygen atom
B. two oxygen atoms
C. three oxygen atoms
D. four oxygen atoms
Ans: C

8. The reprocessing of discarded materials into new useful products is called ____________
A. reuse of waste material
B. recycling of material
C. management of solid waste
D. reduction in use of raw material
Ans: B

9. The study of living things in relation to their environment is called ____________
A. ecosystem
B. economics
C. ecology
D. ecologue
Ans: C

10. The three R’s to save environment are ____________
A. Reserve, Reduce, Recycle
B. Reuse, Reserve, Reduce
C. Reserve, Reuse, Reduce
D. Reduce, Recycle, Reuse
Ans: D

11. Vibration and radiation comes under ________
A. chemical hazards
B. physical hazards
C. electrical hazards
D. psychological hazards
Ans: B

12. Which one is a man induced hazards?
A. Landslide
B. Cyclone
C. Volcano
D. Earthquake
Ans: A

13. Which one is a non-renewable energy resource?
A. Solar
B. Coal
C. Methane
D. Hydroelectric
Ans: B
14 Which one is an unsafe condition for work?
A Oily floor
B Good light
C Proper tools
D Adequate ventilation
Ans: A

15 Which one is an unsafe condition for work?
A Good light
B Proper tools
C Adequate ventilation
D Which factor is NOT concerned with occupational health and safety?
Ans: A

16 Which one is the main greenhouse gas responsible for global warming?
A Hydrogen
B Oxygen
C Nitrogen
D Carbon dioxide
Ans: D

17 Which one of the following is NOT an ergonomic hazard?
A Awkward position
B Poor housekeeping
C Emotional disturbances
D Wrong layout of machinery
Ans: C

18 Which one of the following is not part of 3 R's?
A Reduce
B Recycle
C Regenerate
D Reuse
Ans: C
1. As per factories act, 1948 canteen should be provided in the factory if, workers are more than................
   A. 100
   B. 250
   C. 500
   D. 1000
   Ans: B

2. Under Factories Act, the restriction on working time of women is........................
   A. before 5 AM and beyond 7 PM
   B. before 6 AM and beyond 7 PM
   C. before 6 AM and beyond 8 PM
   D. before 7 AM and beyond 8 PM
   Ans: B

3. Under Factories Act, the workers weekly hours should not exceed more than..............
   A. 60 hours
   B. 50 hours
   C. 48 hours
   D. 40 hours
   Ans: C

4. What is the expansion of ILO?
   A. International Labour Organization
   B. Indian Labour Organization
   C. Indian Labour Occupation
   D. International Labour Occupation
   Ans: A

5. What is the minimum percentage of employee’s contribution from the basic salary, as per EPF Act, 1962?
   A. 8.50%
   B. 9%
   C. 12%
   D. 12.50%
   Ans: C

6. Which amount does include in “wages” amount as per payment wages Act?
   A. Dearness allowance
   B. Any travelling allowances
   C. Any remuneration payable in respect of overtime
   D. Any remuneration payable under any award
   Ans: A

7. Which factor is NOT concerned with occupational health and safety?
   A. Safety
   B. Health
   C. Welfare
   D. Salary
   Ans: D

8. Which one of the following is an air pollutant?
   A. Oxygen
   B. Nitrogen
   C. Carbon dioxide
   D. Carbon monoxide
   Ans: D

9. Which scheme of Act provides health insurance requirements for workers?
   A. Factories Act
   B. Plantation Labor Act
   C. Employee’s Compensation Act
   D. Employee’s state Insurance Act
   Ans: D
Fishbone chart is also called as............
A cause and effect diagram
B scatter diagram
C control chart
D histogram
Ans : A

In PDCA cycle, ‘P’ stands for .................
A Process
B Plan
C Problem
D Procedure
Ans : B

The expansion of QMS is............... 
A Quality Management Standard
B Quality Measurement Standard
C Quality Measurement System
D Quality Management System
Ans : D

The PDCA means..............
A Plan, Develop, Control, Act
B Plan, Do, Check, Act
C Plan, Develop, Check, Act
D Plan, Do, Control, Act
Ans : B

Total number of popular quality tools are....
A 9
B 8
C 7
D 6
Ans : C

What does “SERI” stand for?
A Sorting out
B Self-discipline
C Standardization
D Systematic arrangement
Ans : A

What is the function of “Histogram” in Quality tools?
A Narrow down the problem area
B Effect of discrete causes
C Indicates shape of distribution
D Assess factors for problem
Ans : C

What is the last step in ISO 9001 registration?
A Corrective and preventive action
B Internal audit
C Management review meeting
D Certification and audit
Ans : D

What is the name used for word “waste”?
A MUDA
B MURA
C MURI
D MUSA
Ans : A

Which formula is correct to quantify the quality
A $Q = \frac{P}{Q}$
B $Q = \frac{Q}{E}$
C $E = \frac{E}{P}$
D $P = \frac{Q}{P}$
Ans : A

Which one is NOT a basic tool used in quality circle?
A Histogram
B Pareto chart
C Check sheet
D Torque wrench
Ans : D

Which one is NOT the certified ISO standard?
A ISO 9010
B ISO 9001
C ISO 9002
D ISO 9003
Ans : A

Which one of the following is not the characteristics of quality?
A Quality control
B Quality of design
C Quality of assurance
D Quality of non-conformance
Ans : D

Which statement of quality was stated by quality guru Dr. J. M. Juran?
A Quality should be aimed
B Quality is fitness for use
C Quality is value for money
D Quality is conformance to requirement
Ans : B